

WH62 & WH63 Basic Usage

Related Topic: [Video: How to Manage Calls](#)

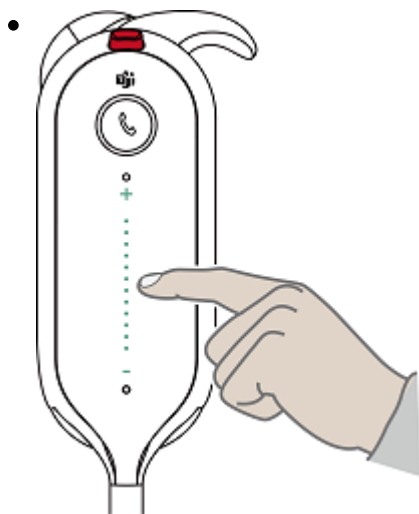
Headset/Base Usage

For WH6X Headset

- For WH62 headset:



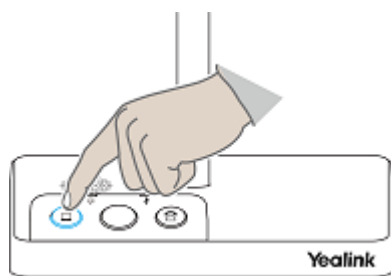
- For WH63 headset:



Function	Action
Answer call	Press the Call Control button or undock the headset (determined by the value of "Auto Answer when undocked").
End call	Press the Call Control button or dock the headset.  When the headset disconnects from the base for 1 minute during a call, the call will automatically hang up.
Reject	Double-press the Call Control button.

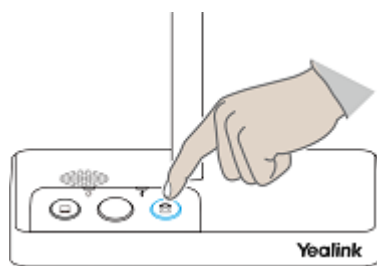
call	
Redial	Double-press the Call Control button.
Hold/ resume call	Hold the Call Control button for 2 seconds.

For WH62/WH63 Base



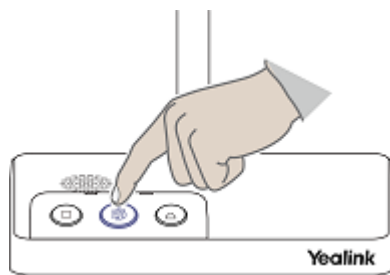
Function	Action
Answer/end a softphone's call	Press the PC button.
Reject a softphone's call	Double-press the PC button.
Redial a softphone's call	Double-press the PC button.

For WH62/WH63 Base



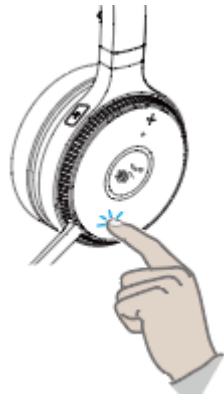
Function	Action
Answer/end a desk phone's call	Press the Phone button.
Reject a desk phone's call	Double-press the Phone button.
Redial a desk phone's call	Double-press the Phone button.

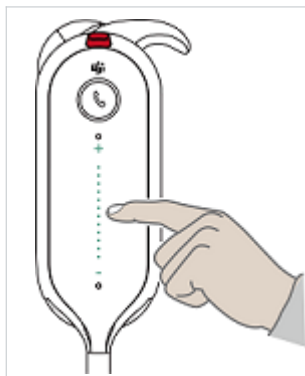
Voice Assistants



Function	Action
Activate Cortana	Hold the Teams button. ! It requires Microsoft's support.
Invoke the Teams client	Press the Teams button in the idle state.

Adjust Volume

Headset	Function
WH62	
	Press the Volume Up button.
	Press the Volume Down button.
WH63	
	Slide up/down on the volume control panel.



! The playback volume can also be adjusted while you are on a call.

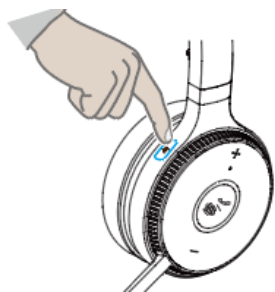
Mute/Unmute Microphone

Mute/Unmute Microphone	Function
WH62	
	• Press the Mute button. • Move the microphone boom arm up/down to mute/unmute.
WH63	
	• Press the Mute button.

Related Topic

- [How to set mute notification?](#)

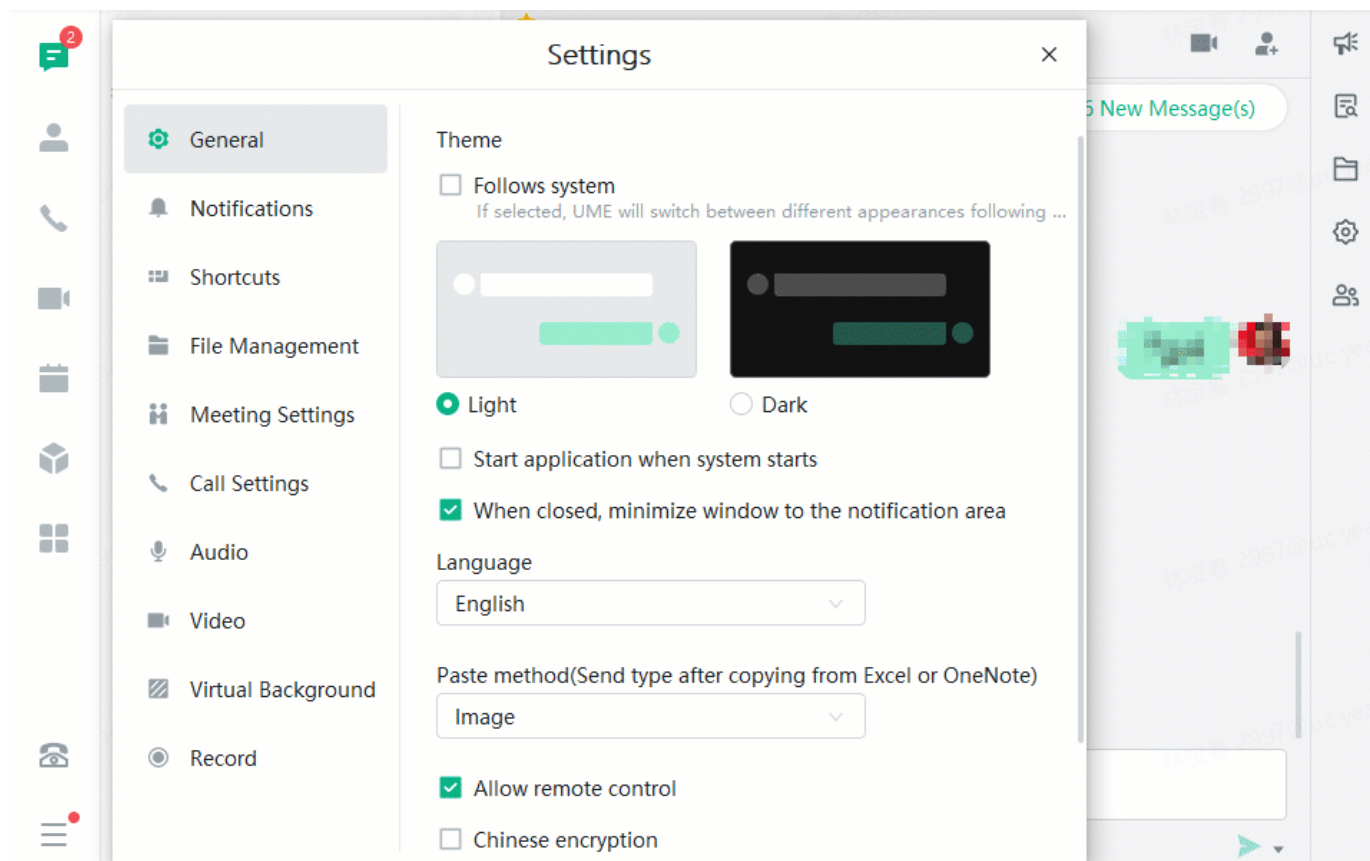
Switch Headset/Speakerphone Mode

Headset	Function
WH62	
	Press and hold the Mute button.
WH63	
	Press and hold the Mute button.

FAQ

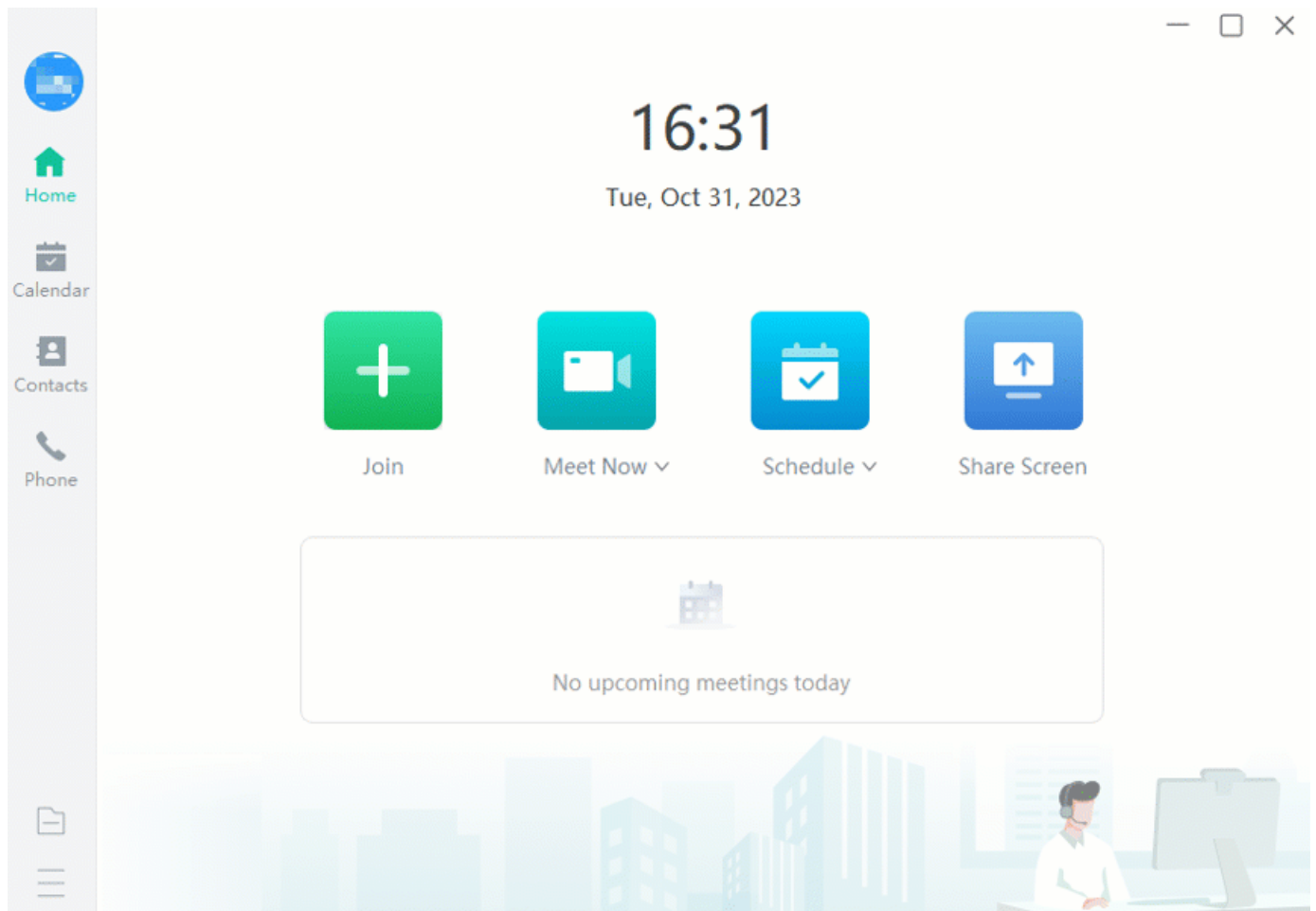
How do I set up my Yealink headset to work with Yealink UME?

1. Run the **Yealink UME** application.
2. Click  on the Yealink UME window.
3. Go to **Audio**.
4. Select the **Yealink WH6X** device in the **Speaker** and **Microphone** settings.



How do I set up my Yealink headset to work with the Yealink Meeting?

1. Run the **Yealink Meeting** application.
2. Click  on the Yealink Meeting window and select **Settings**.
3. Go to **Audio**.
4. Select the **Yealink WH6X** device in the **Speaker** and **Microphone** settings.



Why can't I mute the microphone?

When the headset is idle, the microphone is turned off by default, and the mute feature is unavailable. During the call, the microphone will be turned on, and you can mute/unmute the microphone.